



1. Liberty
2751 North High Street
Jackson, MO 63755
Visit our website at www.libertyenergyandwater.com

FOR QUESTIONS REGARDING YOUR BILL CALL (855) 872-3242
FOR EMERGENCIES CALL (855) 644-8134



5. **JOHN DOE**
123 SAMPLE LN
KEOKUK, IA 52632

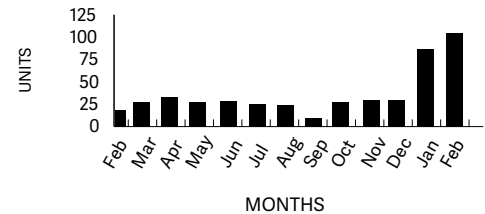
Statement

ACCOUNT INFORMATION

2. Account Number: XXXXXXXX-XXXXXXX
Statement #: 6543190
3. Bill Date: 03/08/2023
Due Date: 03/29/2023

4. **Service Address:** 123 SAMPLE LN,
KEOKUK, IA 52632

MONTHLY CONSUMPTION CHART



7. Meter #	Rate Code	Read Type	# Days	Service Dates	Current	Previous	Multiplier	Usage
7727018	65-GR310	Actual	22	02/01/2023 - 02/23/23	365	265	1.00000	100

8. **CALL US IMMEDIATELY IF YOU SMELL GAS:** If you suspect a natural gas leak, leave the premises and then call our emergency toll-free number at 1-855-644-8134 or 911. ALL BILLING UNITS ARE CCF (hundred cubic feet).

ACCOUNT ACTIVITY

9. Previous Balance: 68.69
10. Payments Received: 68.69 CR
11. Balance Forward: 0.00
12. Current Charges:
Customer Charge 16.00
ECR Factor 100.000 units @ 0.04115 4.12
Monthly Rate (Commodity) 100.000 units @ 0.3672 36.72
PGA 100.000 units @ 0.7271 72.71
R.E. Surcharge 100.000 units @ 0.00490 0.49
13. Taxes: 4.32
Miscellaneous Charges/Credits:
15. Total Amount Due: 134.36

SPECIAL MESSAGE

16. Are you familiar with all of our bill payment options? Pick the option most convenient for you. Customers may pay online, by phone, in person, at an authorized payment center, or by mail. For more details on all the ways you can pay your Liberty bill, please visit our website www.libertyenergyandwater.com

Please include your account number on your check
Make checks payable to Liberty Utilities

Payment Coupon

Please check box and see reverse for: ☐ Update phone/address ☐ Assistance Donation

Service Address: 123 SAMPLE LN,
KEOKUK, IA 52632

JOHN DOE
123 SAMPLE LN
KEOKUK, IA 52632

18. LATE PAYMENT FEE:
Payments received after the due date
are subject to 1.5% per month late
fee.

20. Liberty Utilities Midstates
75 Remittance Drive, Suite 1741
Chicago, IL 60675-1741

KEEP THIS PORTION FOR YOUR RECORDS

11. DETACH AND RETURN THIS REMITTANCE PORTION OF 15. ALL WITH YOUR PAYMENT

BALANCE FORWARD	VOID & MISC CHG/CREDITS	CURRENT CHARGES	AMOUNT DUE	ENCLOSED AMOUNT
0.00	0.00	134.36	134.36	

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Glossary of Terms

1. **Contact Information** – Please use this information to mail, email, or call Liberty. Use the emergency number if you suspect a natural gas leak.
2. **Account Number** – The first eight digits represent the location of your service and will change if you move. The last eight digits represent your customer number and will never change. Use the full 16-digit Account Number whenever you phone, write, or email us with a question or to make a payment.
3. **Due Date** – To avoid late payment charges, please pay your bill on or before the Bill Due Date.
4. **Service Address** – This address specifies where the service is being supplied and measured.
5. **Mailing Address** – Each month, the bill is sent to this address which may differ from the service address.
6. **Monthly Consumption Chart** – This graph illustrates usage at the service address on a monthly basis.
7. **Meter Information** – Details about Meter Number, Rate Code, Read Type, the number of billing days, and newly incurred consumption in units are shown here.
8. **General Message** – We will use this section to communicate regulatory and other important messages to you.
9. **Previous Balance** – This is the Total Amount Due from your previous statement.
10. **Payments Received** – This amount is the total of all payments received and posted to your account (regardless of the payment method). It takes 2 business days to post the payments to your account. If you have recently made a payment, it may not have posted to your account at the time of billing.
11. **Balance Forward** – This amount is the difference of the amount of your previous bill and payments made since then.
12. **Current Charges** – This amount is the total of charges you incurred and any appropriate taxes for the billing period.
13. **Miscellaneous Charges/Credits** – This amount is the total of all Miscellaneous Charges/Credits applied to your account and are unique for the billing period.
14. **Void & Miscellaneous Charges/Credits** – This amount is the total of all Miscellaneous Charges/Credits and all Void Charges/Credits that are applied to your account for the billing period.
15. **Total Amount Due** – This amount is the cumulative charge including Balance Forward, Voided Charges/Credits, and charges for the current billing period and Miscellaneous Charges/Credits.
16. **Special Message** – This section is used to communicate regulatory information and additional important messages to you.
17. **Payment Coupon** – Include this portion of your statement if you are mailing a payment or take it with you when you are making a payment at one of our authorized payment locations.
18. **Update Phone/Address** – This box must be checked if you are informing us of a change of address and/or telephone number.
19. **Assistance Donation** – This box must be checked if you wish to donate to our Voluntary Community Energy Assistance Fund. Be sure to complete the form with details on the back of the Payment Coupon.
20. **Remittance Address** – This is the address for mailing a payment. Ensure that this address is visible through the return envelope window.